

PERSON SPECIFICATION - SUPPORT WORKER – WEST SERVICE

	Essential	Desirable
Qualifications	Good standard of Secondary Education. Willingness to work towards SVQ.	National 4 / Standard Grade / O'Grade or equivalent in English. SVQ Social Services and Healthcare at SCQF Level 6 or equivalent. Manual Handling, First Aid or other relevant mandatory training.
Experience		Experience of working in a Care environment or experience of caring.
Knowledge	Understanding of Social Care and its values.	Care plans and how they are used. Awareness of SSSC and Codes of Practice. Knowledge of local area and resources.
Skills	Good Communication skills both written and verbal. Team working and able to build positive working relationships. Able to use initiative and prioritise work appropriately.	
Other	Driving licence and access to a car. Good timekeeping. Flexibility. Awareness of confidentiality. Self-motivated. Reliable, honest, kind, caring, patient. Empathy. Non-judgemental. Willing to learn and develop.	Research of CCS.